

EduNet Webinar Agenda

EduNet Webinar: What is Language Access? Why Does It Matter in a CAC?

Live Webinar: June 25, 2020 from 1:00 p.m. to 2:30 p.m. (CST)

1:00 – 1:05 pm	Welcome, Introductions, and Review of Agenda by Midwest Regional CAC
1:05 – 2:15 pm	EduNet Webinar Presentation
2:15 – 2:30 pm	Questions, Wrap-up, Closing Remarks, & Evaluation

Course Description:

Language access encompasses a comprehensive framework of knowledge and practices that remove barriers and ensures meaningful access and effective communication. In this workshop participants will learn why language access matters and how it is connected to the comprehensive provision of victim services. Participants will discuss the importance of removing language barriers and examine what effective language access looks like within a CAC setting. Participants will learn how to design and implement a smooth process for providing language access throughout a CAC/MDT response to child victimization.

Learning Objectives:

1. Participants will be better able to articulate why language access matters, and how it is connected to effective provision of victim services.
2. Participants will understand the importance of effective language access within the Children's Advocacy Center model.
3. Participants will learn best practice techniques for working with interpreters and implementing a systematic process of using interpretations services.

Instructor Bio: Greg Flett, MSW

Greg Flett has over fifteen years of experience working with child serving non-profit organizations throughout the US. In his role as Senior Program Manager at the National Children's Advocacy Center, Greg leads the effort to enhance and expand services for Children and Youth as part of the National Resource Center for Reaching Victims. This Office of Victims of Crime funded project brings together experts from around county to develop resources and training aimed at increasing the quality and accessibility of services for child victims. In his previous role as Outreach Coordinator for the Northeast Regional Children's Advocacy Center Greg provided training and technical assistance to CACs and Multidisciplinary Teams. He approaches this work with a strong focus on strengthening collaboration and team effectiveness to improve outcomes for children and families impacted by abuse. Greg has served as director of CACs in New York and Colorado; and has facilitated trainings with MDTs and Team Facilitators from across the country. Greg's commitment to justice and healing for all children and youth stems from his belief that everyone has the right to a childhood free of abuse, trauma, and pain.



The Midwest Regional CAC is supported through grant funding from the Department of Justice, Office of Juvenile Justice and Delinquency Prevention. *Please note there were no conflicts of interest noted on behalf of the moderator or presenter.

Continuing Education: Approved by Minnesota Board of Social Work for 1.5 hours of CEU through June 2021.

Course Coordinator:

Should you have any questions, please do not hesitate to contact Sara Lee, Program Manager at sara.lee1@childrensmn.org or by phone at 952-992-5277.



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